

## ABSTRACT

A call management method that provides for handling, according to subscriber-designated preferences, an incoming voice call to the subscriber while logged on a network. When the subscriber occupies a line, the method includes activating an Internet presence server that determines online status by checking IP activity at the subscriber's IP address. If the subscriber is online and has indicated a preference to accept calls, a pop-up screen is activated at the subscriber's terminal to display menu options to handle the call, such as answering via VoIP, text-to-speech synthesis, forwarding the call to a specific number, or sending the call to voicemail. A voicemail message may also be sent to an e-mail account as an audio file or as a pager alert with short message text. Certain management features may be disabled dynamically in response to the on-line status of the subscriber.